

Cancellation/Refund Policies for Health and Safety Classes

North Central Wisconsin Chapter of the American Red Cross

1. All class payments are due in advance unless prior approval is given from the Manager of Health and Safety or their representative.
2. Rescheduling by the student. If it is necessary for you to reschedule it must be done at least 48 hours prior to the start of class. We will be happy to reschedule you in our next available class. You may not reschedule more than two (2) times.
3. Cancellation by the student. If you must cancel your attendance at a class and do not wish to reschedule, all books and materials must be returned in like new condition. The amount of your refund will be determined by the following:
 - With 48 hours notice: 90% refund (10% processing fee withheld).
 - Less than 48 hours notice: 50% refund (50% processing fee withheld).
 - No notice or "no show" to class: no refund.
4. Cancellation by the American Red Cross. The American Red Cross will reschedule or refund a student's money at no additional cost to the student if the course is canceled. Books and materials must be returned if a refund is given.

The American Red Cross reserves the right to dismiss a student from class if they are disruptive or lay cause for the health and welfare of fellow students. In such case no refund will be given.

The American Red Cross reserves the right to cancel class due to inclement weather. Students will be contacted as soon as possible and no less than one (1) hours prior to the start of class with due diligence. In such cases (or if extreme weather prevents a student from attending when a class is not canceled) the American Red Cross will reschedule the class, or class times may be adjusted, depending on the class time allotments.